



Warranty Limitations for New SPA

NjordBaden

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5 years on spa shell structure

The spa shell structure is warranted against water loss due to defects in materials or workmanship for five (5) years from the date of delivery.

5 years on spa shell surface

The acrylic spa shell is warranted against cracking, blistering or delamination due to defects in materials or workmanship for five (5) years from the date of delivery. Surface hairline cracks are not included.

2 years on plumbing system

Spa fittings and plumbing are warranted against leaks due to defects in materials or workmanship for 2 years from the date of delivery.

2 years on standard spa equipment – control system, jet pumps, circulation pump and heater

The spa equipment is warranted against failure due to defects in materials or workmanship for two (2) years from the date of delivery.

2 years on blower

The blower is warranted against failure due to defects in materials or workmanship for two (2) years from the date of delivery.

2 years on audio and video components

Factory-installed audio and video components (e.g. power supply, control panel, IR sensor, cables, etc.) are warranted against failure due to defects in materials or workmanship for two (2) years from the date of delivery.

2 years on LED lighting

Factory-installed LED components are warranted against failure due to defects in materials or workmanship for two (2) years from the date of delivery.

2 years on spa cabinet

The spa cabinet is warranted against defects in materials or workmanship for two (2) years from the date of delivery. Normal wear or appearance is not included. This warranty does not cover damage during delivery, color variations, or appearance changes due to environmental conditions.

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2 years on pillows and filter box

Pillows and filter box are affected by water chemistry and are warranted for two (2) years from the date of delivery.

Spa covers

Spa covers are warranted against defects in materials and workmanship for two (2) years on vinyl and two (2) years on foam core.

Spa accessories

Spa accessories are covered by the respective manufacturer's warranty and are explicitly excluded. Please refer to the individual manufacturer's warranty for details.

In-field labor

In-field labor is covered by dealers.

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